



KPI FOR LEADERS



OVERVIEW

Most management in Malaysia today, only see KPI & KRA as a tool to ensure their people deliver the expected results within the agreed time frame. But unfortunately, many did not realize that KPI is not just a performance management system. KPI system that properly designed for organizational development will certainly provide good option for Human Resource Development, Succession Planning and Business Productivity Improvement. These 2 days program will be a think tank session for strategies and managers to get hold of high-end knowledge on formulating framework for business growth.



FACILITATOR

Ms Ponmalar A/P Buddati Sannagy

MS PONMALAR A/P BUDDATI SANNAGY is a PSMB Certified Trainer and a Business Coach with over 17 years of training experience. Ms Ponmalar holds a Bachelor of Arts (Hons), (UKM) and a Master's in Business Administration, UUM. She is also a member of Malaysian Association of Training Providers (MATPRO), Certified Practitioner of Neuro-Linguistic Programming (ABNLP), Certified KPI Professional & Practitioner (KPI Institute), Certified Sujok Acupressure Therapist and PSMB Approved Mentor for SMEs (FIRE Programme). Ms Ponmalar has held prominent position in various MNCs in Malaysia as a Senior Production Executive, Training Executive, Quality Control Executive and Head of HR and Training Department. MS PONMALAR has conducted many courses which includes Train The Trainer, Strategic Performance Management, Strategic Thinking and Planning, Quality Control, Scenario Planning, full spectrum of HRM, Employment Act, IR, Organizational Behaviour, Transformational Leadership, Strategic Leadership, Problem Solving & Decision Making, Critical Thinking, Customer Service, Change Management, Communication, Presentation Skills, Team Building, Marketing, Purchasing & Negotiation Skills, Business English & Business Writing and other management programmes. Some of Ms Ponnmalar's notable clients for Public and In-House programmes are Boustead Petroleum Marketing, GITN, Maxcare Success, Power & Motion Control, Petronas Chemicals MTBE, God Coin Sarawak, Sri Datai Construction, Datasonic Technologies, Malaysian Diagnostics Corporatio, Langkawi Cruise, Star Cruises Shipping Agency, Ibiden Electronics Malaysia, Labuan Liberty Port Management, Idaman Pharma, KPJ Selangor Specialist Hospital, TNB Janamanjung, Jobstreet.com Shared Services, Sabah Tourism Board, KUB Malaysia and many others. She has also coached and trained employees from Asian countries such as Singapore, India, Thailand, Vietnam, Laos, Myanmar, Brunei, Maldives, Mauritius, Cambodia, Middle East (Oman) and Indonesia.



OBJECTIVES

- Learn how to do KPI goal setting in modern organization
- Learn to formulate Key Performance Indicators for your organization and departments
- Create an understanding and learn to write clear and measurable objective
- Identify performance discrepancies and use interactive management skills to bring about change



OUTLINE

- The World of KPIs
- Understanding KPIs
- KPI Technology
- KPI Selection
- Latest Development & Real-Life Example
- Humanizing the KPI process during implementation
- The Importance of Performance Appraisal
- Your responsibilities
- Managing the Performance



WHO SHOULD ATTEND

- Managers
- Executives
- Supervisors
- Line Leaders



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RM1134.00/pax
NON - MEMBER:
RM1350.00/pax
(Inclusive of 8% service tax)



13- 14 MAY 2026
8:30AM - 4:30PM



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