

COURSE CONTENT

CAP (CAREER ADVANCEMENT PROGRAM)

- Definition of CAP
- Advantages from CAP
- CAP Chart
- CAP Salary Scale
- Working Attire

CMS (CORPORATE MANAGEMENT SYSTEM)

- Module 1: Daily Operational Activities
 - a) Store Opening
 - b) Store Closing
- Module 2: Cash Sales & Customer Service
 - a) Cash Sales
 - b) Customer Service
- Module 3: Product Packing & Display
 - a) Daily Portioning & Cutting
 - b) Packaging
 - c) Refill & Display
- Module 4: Housekeeping
 - a) Housekeeping
 - b) Employee Hygiene